

**Part I: Hands On (Please read each scenario and questions out loud)****Intro:**

You are an experienced user in the existing Facility, IPA, Practitioner, Common Practitioner and Provider Group applications and have learned of a new application called Provider. The Provider app has features that will allow you to view provider-centric information.

Using the new Provider design, you will perform scenarios by viewing and answering questions about a Provider.

The Provider application home page has been opened for you. Please read Scenario 1 aloud.

**Scenario 1: Search**

Task 1. Scanning the home page, determine what search options are available to conduct a search?

Task 2. Conduct a search using the Provider ID. You have been provided the Provider ID: **CORE**. How many providers were returned in the search results?

Task 3. Scanning the search results, what is the entity for the Provider ID: **CORE123**?

Task 4: What is Common ID for Provider ID: **COREPR67**?

**Scenario II: Summary Page - Header**

You have been tasked to answer questions about the Provider with the Provider ID: **CORE**. Determine how to view more information about Provider **CORE**.

The application has opened on the summary page. Take a moment to scan the page layout, identify some of the fields and sections you see.

Task 1. Focusing on the header of the page, what is the **NPI**?

Task 2. Does the Provider have a **Secondary Specialty**? If so, what?

**Scenario III: Provider Summary – Sections**

Task 1. How many tabbed sections do you see? What are they?

Task 2. Focus on the **Indicative** tab. Locate the **Addresses** card. What is the Effective date? What is the **primary address**? Which **services** are at this address?

Task 4. Locate the **Networks** card. There is another feature within the card that will allow you to view more information, scan the card for an option to view more information.

Task 5: For Network ID: **Platinum Network A** do they auto assign PCPs?

Task 6. Dismiss the dialog.

Task 7. Locate the **Relationship** tab. Locate the **Provider Groups** card. Determine which **Provider Group** the facility belongs to. What is the **name**?

Task 8. Locate the **Capitation** tab. Find the **Global Capitation** card. What is the **Relation Type** for the Network ID: **Silver Network**?

Task 9: There is another feature within the card that will allow you to view more information, scan the card for an option to view more information.

Task 10: For Network ID: **Silver Network**, what is the **Pool ID**?

Task 11. Dismiss the dialog.

***You have answered all of the questions needed for Provider: CORE***

***This concludes the scenarios and tasks for the Provider app.***